



## PRIVACY POLICY

The purposes of this Privacy Policy is to clarify the type of personal information this website collects from our site Visitors and Users.

### Type of Data Collected

We receive, collect and store any information you enter on our website, or provide us in any other way. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. Please note this list is not exhaustive.

### How Data Is Collected

When you conduct a transaction on this website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

### Why This Data Is Collected

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred non-personal information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

### Data Storage

Our company website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

## **How We Will Communicate With Our Visitors & Users**

We may contact you to notify you regarding your Members account, to troubleshoot problems with your Members account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

## **Cookies**

Karan Scott Coaching uses cookies to improve our Visitor's and User's experience. Cookies are small files which are stored on your computer and designed to identify our Users. If you don't want us to process your data, please contact us at [hello@karanscott.com](mailto:hello@karanscott.com)

## **Privacy Policy Updates**

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## **Right To Erasure**

Whilst you have a right to erasure, your data will be held for a period of ten years in order to comply with legal obligations.

## **Right To Access**

You have the right to access the personal data Karan Scott Coaching holds about you. To exercise this right, please submit a Subject Access Request, and any data held about you will be forwarded within one month. This service is free of charge.

## **Questions & Queries**

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [hello@karanscott.com](mailto:hello@karanscott.com)